



Tom & Liz's house

**What is the biggest struggle you faced in deciding to start this project?**

Wondering what the cost would be.

**Why did you decide to engage us and not someone else?**

You were well recommended and when we met Graham we were impressed with his friendly but also very professional manner. Also, it was clear from our first meeting with Graham that he would listen to our own ideas and not try and supplant them with ideas which are fashionable amongst the architectural world at the time. Some architects are criticised (rightly or wrongly) for pushing fashionable ideas onto their clients, at the expense of the clients own ideas. It was clear we did not have to worry about that with Graham. At the same time it was clear to us that Graham would openly give us the benefit of his own ideas and experience.

**What were your perceptions before we started?**

After our first meeting with Graham we thought and hoped he would prove to be very thorough – which was all important to us – and trustworthy.

**How have those perceptions changed now?**

Not at all – Graham proved to be very thorough, trustworthy and professional.

**What was the biggest problem we helped you with during this project?**

Designing the house, and in particular the windows, to take the best possible advantage of the views.

**What are the 3 biggest benefits you got from working with us?**

1. Although we were many miles away in the North Island Graham was always accessible by phone or email.
2. We had confidence that Graham would thoroughly think through any issue before coming up with a suggestion, or responding to any query of ours.
3. Graham responded positively to our own ideas and concepts, whilst giving us the benefit of his own sound ideas and experience.

**How useful was the 3D modelling in this process?**

Extremely useful – and gave us confidence to deal with Graham “at a distance”.

**Who would you recommend our services to?**

Anyone else.

**In what areas do our services need improving?**

None.

**TO WHOM IT MAY CONCERN**

We are happy to recommend Graham Roebeck of Structural Integrity Limited to anyone contemplating building a home. Graham proved to be very professional and thorough. He gave us confidence to have a house built from a distance – we live in the North Island and the house was built in the South Island. He was project manager as well as architect.

Graham has a great grasp of concepts and ideas – whilst at the same time making sure none of the intricate detail gets overlooked.

Graham did not try and force us to adopt “fashionable” ideas – at the expense of our own ideas. He enthusiastically put our own ideas into reality when drawing the plans, whilst at the same time giving us the benefit of his own very sound ideas and experience.

Any suggestions he made either on the broad concepts or on the detail proved to be extremely sensible.

Tom and Liz

