

## PROJENZ- Millbrook Alterations for a Hong Kong client



**\*What is the biggest struggle you faced in deciding to start this project?\*** Who are we going to use for the design as there were difficult decisions to be made that required good design along with construction knowledge

**\*Why did you decide to engage us and not someone else?\*** Structural Integrity was the choice because of their ability to listen to what the client requires. This process needs to translate to what actually happens on the ground and involves design features, cost considerations with an understanding of the client's communication needs.

**\*What were your perceptions before we started?\*** Perceptions and expectations were that communication systems within Structural Integrity were excellent, so instructions and deliveries would be timely and as requested. The ability to change design as the job progressed was important.

**\*How have those perceptions changed now?\*** No. The working relationship was as expected and will continue in the future

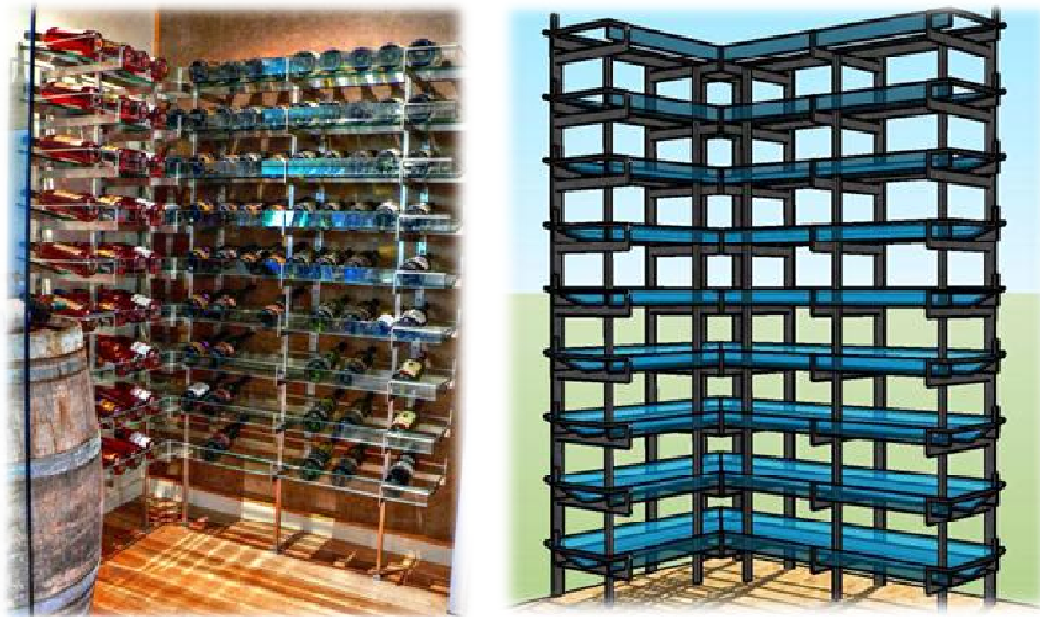
**\*What was the biggest problem we helped you with during this project?\*** The client added different aspects to this project as works progressed, Structural Integrity incorporated this into the overall design brief easily and efficiently. Running parallel to the original design brief was some insurance work which became part of the overall project scope this was also incorporated into the process in an efficient manner and delivered a totally finished product to the client.



**\*What are the 3 biggest benefits you got from working with us?\***

1. Communication
2. Delivery on time
3. Easy to work with and great presentation of information to client

**\*What do you like about our Architectural Design?\*** The thought process that is involved in concept development and the ability to place the design in the environment



**\*How useful was the 3D modelling in this process?\*** This is great for clients to understand how the finished product will be. Often clients find drawings hard to translate into final form



**\*Who would you recommend our services to?\*** I would recommend your services to private clients and project managers alike for all the reasons mentioned above

**\*In what areas do our services need improving?\*** I see no specific areas that need improving although having worked with the team I know you have the ability to learn from each project to present better product as time goes on.

-Brad McLeay, PROJENZ Queenstown Project Manager